

Coaching Terms and Conditions

1. Individual Coaching

Individual coaching sessions can be arranged at any time, subject to coaching staff availability. To best guarantee suitable availability requests should be made at least 24 hours in advance.

2. Junior Group Coaching

All group coaching sessions must be booked and paid for by contacting Will Morley prior to the session taking place. Bookings must be made by a parent or guardian, who should provide the junior's name, age, and emergency contact details for a trusted adult.

3. Adult Group Coaching

All group coaching sessions must be booked and paid for by contacting Will Morley prior to the session taking place. Bookings must provide the attendee's name and an emergency contact number for their next of kin.

4. Introductory Coaching Membership Package

New members have the option of purchasing their membership as a combined package with 3 introductory individual coaching lessons. These lessons must be initiated within 2 weeks of joining and be taken within the first 3 months.

5. Block Bookings

Discounts are available for individual and group lessons if booked in a block of 6 or more sessions. Block booking does not apply to team coaching sessions.

6. Cancellations

6.1 General

If a lesson needs to be cancelled, please try to give as much notice as possible. If more than 24 hours' notice is given, then there will be no cancellation charge. If less than 24 hours' notice is given, the full cost of the lesson will be charged.

6.2 Bad Weather

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In poor weather, sessions may be cancelled at the coach's discretion. Notification of any cancellation will be made using the phone number provided during booking. If your session is cancelled, payment for the session will be carried over to the next session.

6.3 Unavailability

It is important to bring suitable clothing and equipment as sessions will run whenever possible. If, for any reason, you cannot attend a session you have booked, please notify Will Morley as soon as possible. In exceptional circumstances (e.g. family emergency, serious illness, extreme weather concerns or COVID) payment for a late cancellation may be carried over to the next session at the coach's discretion.

Head Coach, Will Morley can be contacted on 07488 271023 or at coach@stchadstennis.net .